Database Migration Submission Policy

To facilitate your EXgarde to GARDiS Database Migration, we need to do some work to covert your existing EXgarde Database to a new GARDiS compatible database format. To undertake this work, the existing EXgarde database needs to be transferred to us, initially for analysis and quotation purposes and then at a later date for the final Database conversion.

Why do we need this Data and what is it used for?

As part of the Database Migration programme, TDSi requires a copy of your existing EXgarde Database on two seperate occasions. Initially a copy of your database is required for analysis purposes, this process is designed to assess your current EXgarde database and the work required to convert it over to a GARDiS compatible format, once this process is complete we can then issue a quotation and schedule of works for the migration process.

Once the EXgarde to GARDiS Database migration has been booked and a date confirmed we will require another copy of your existing EXgarde Database, this is the version which we will undertake the conversion work on and will be formatted for your new GARDiS Software.

These two database submissions are often several weeks apart and therefore it is important that the database is resupplied to ensure the version that is converted is as up-to-date as possible. Databases submitted to TDSi as part of the EXgarde to GARDiS Databse Migration process are used solely for the initial analysis and database conversion processes.

How is the Database Submitted?

Existing EXgarde Databases can be transferred to us using a secure FTP Website, or other secure means of your choosing. This database and all information contained within is processed by TDSi for the sole purposes of providing the aforementioned analysis and conversion service.

Once submitted to TDSi, the project is then allocated to one of our Technical Support Engineers who will transfer the database to a dedicated database conversion machine for the duration of each stage of the migration process, this includes database analysis, database conversion approval signoff and final database conversion processes.

How long is this Data kept?

Submitted databases are deleted from both our system and our secure FTP Site upon successful completion of each stage of the migration process. In each instance, this occurs no longer than 48 hours after final Client sign off.