EXgarde Software End of Life Statement

TDSi announces 'End of Life' classification for its EXgarde Software Platform from 1st May 2024 and the introduction of a software migration programme from EXgarde to GARDiS to ensure all users have access to the latest TDSi Access Control Software.

When our EXgarde Platform was introduced back in 2001, it was at the cutting edge of Access Control Software and offered many innovative features and functions. Over time it has developed into the workhorse of thousands of TDSi Access Control Systems around the world, a reliable, feature-rich platform which is trusted by installers and end users alike.

Over recent years, however, advancements in modern computing technology and user requirements have brought us to the point where we have identified that the EXgarde Platform is no longer equipped to continue to deliver the cutting-edge capabilities, seamless integrations, and service levels that our customers expect and modern technology demands. For these reasons we are announcing that our EXgarde Software will be classed as 'End of Life' from 1st May 2024 and will cease to be available for new installations from that date. We understand that this announcement may come as a surprise to many and would like to reassure you that although we are not actively developing new features for EXgarde from this point onwards, we are committed to providing support for our EXgarde Software platform for three years (until 1st May 2027) and all existing installations will, of course, continue to function. We hope that the inclusion of a three-year support window will provide reassurance for existing EXgarde users and provide ample time for them to plan their transition and migration to our new browser-based GARDiS Access Control Software.

With this announcement in mind, we're pleased to announce our GARDiS migration process, allowing EXgarde Software users to migrate their existing EXgarde System to our latest flagship GARDiS Software platform. This software migration process has been designed to provide a seamless changeover, often without the need to replace any of your existing Hardware.

The GARDiS Software Platform, offers substantial improvements in efficiency and usability, ensuring that our customers can continue to benefit from state-of-the-art solutions and developments such as third-party software integrations and new feature additions. With a REST API at its core (for ease of integration), the GARDiS Software platform is designed with the future in mind and is well positioned to offer end users a robust, reliable and feature rich access control platform.

The EXgarde to GARDiS migration process is designed to be straightforward and cost-effective. In most cases, existing hardware can be retained, minimising the need for a complete system overhaul. The TDSi Team will manage the software migration timeline thanks to a process driven, gated workflow based on mutually agreed timescales which is designed to ensure a smooth transition for all parties.

We understand that changes such as this can be challenging and we are here to provide support at every step of the way. If you have any questions or require further information about EXgarde End of Life or the GARDiS migration process, please do not hesitate to reach out to our team who will be happy to help.

If you would like more information on our EXgarde to GARDiS migration process, please get in touch with our Sales Team on +44 (0)1202 723535 or by emailing sales@tdsi.co.uk and one of our friendly team will be happy to talk you through the process and arrange an initial chat to discuss your requirements.